

Technology and computers

1 Complete the sentences with the words in the box.

screen • laptop • modem • memory stick • cable • headphones • keyboard • speakers • webcam • USB ports

- 1 When I put on _____ to listen to music, I can't hear my mum calling me!
- 2 Why don't you save the documents on your _____ and I can copy them from there onto my computer?
- 3 I can't see the photos because the sun is shining on the _____.
- 4 I've got two _____ on my CPU: one for my WiFi and one for my mouse.
- 5 We saw a video of Sam dancing in front of his _____. It was hilarious!
- 6 Somebody has swapped the 'p' and the 'o' on this _____! It's really confusing!
- 7 Turn on the _____. I can't hear the music on this video.
- 8 The light on the _____ is green so we should have an internet connection.
- 9 This _____ connects the keyboard to the screen.
- 10 When I go to university, I'm going to take my _____ with me because they've got WiFi.

2 Circle the correct option.

- 1 I've got three *browsers* / *search engines* on my computer: *Chrome*, *Explorer* and *Firefox*.
- 2 You can find the company's telephone number on the 'Contact us' *web page* / *web address*.
- 3 The most popular *link* / *search engine* is, without a doubt, *Google*.
- 4 I opened my mail and I had fifteen emails but they were all *spam* / *browsers*.
- 5 I think most people have google.com as their *link* / *home page* so they don't have to type it.
- 6 Jacob said he found this video while he was *webbing* / *surfing* the internet last night.
- 7 The *web address* / *browser* is bbc.co.uk/worldservice/learningenglish.
- 8 I tried clicking on the *link* / *browser* but I got a 404 message – it's obviously not working.
- 9 I hate it when a *pop-up* / *link* appears! It's always just an advertisement.
- 10 Can you send the photo as *spam* / *an attachment* so I can save it on my computer?

3 Match the compound words in the box with the definitions.

operating system • desktop • password • pop-up window • hard drive •
screen saver • mouse mat • social network • search engine • keyboard

- 1 A website which allows people to communicate and share information. _____
- 2 A new window that opens in front of the one you are looking at. _____
- 3 What you see on your computer screen containing all the icons. _____
- 4 The part of a computer with keys for numbers, letters and symbols. _____
- 5 A set of programs that controls how a computer works. _____
- 6 A secret word or set of characters you use to access a computer or web page. _____
- 7 A flat piece of material on which you move the mouse of your computer. _____
- 8 The part of a computer that reads information on a hard disk. _____
- 9 A program on a computer that shows an image on the screen when the user is not using it. _____
- 10 A computer program that finds information on the internet by looking for words that you have typed in. _____

4 Match the two parts of the sentences.

- | | |
|---|--|
| 1 To join a social network, you usually have to fill in | A an online game called <i>Warships</i> – he loves it! |
| 2 If I send you the document, can you print out | B that my English teacher used to work as an actor. |
| 3 I found an internet café and I logged onto | C a few words and phrases on my holidays there. |
| 4 I'd like you to hand in | D two copies, one for me and one for you? |
| 5 Liam doesn't come out with us much since he got into | E on the internet. |
| 6 A social network is a great way to link up | F my email to send Oliver a message. |
| 7 German is a difficult language but I picked up | G at the local shopping centre. |
| 8 The other day I found out | H your English essays before Friday, please. |
| 9 If you don't know the answer you can look it up | I a form with your name and email. |
| 10 On Saturdays my friends and I hang out | J with other people your own age. |

5 Match the mobile phone words with the definitions.

- | | |
|--------------------|---|
| 1 network coverage | A how much data a computer or other device may contain |
| 2 cloud | B a program for tablets or mobile phones |
| 3 broadband | C the internet, usually where your files and information are stored online |
| 4 app | D wireless technology that enables mobile devices to communicate |
| 5 carrier | E the positions of the controls on a mobile device |
| 6 storage | F a mobile phone that can be used as a computer and connect to the internet |
| 7 smartphone | G the area covered by a service provider where a phone call can be made |
| 8 tariff | H a system that enables connection with a high speed of data transfer |
| 9 settings | I a company that provides internet or mobile phone services |
| 10 Bluetooth | J a charge or group of charges for mobile phone or internet services |

6 Complete the text with the words in Exercise 5.

TOP TIPS FOR BUYING A MOBILE PHONE

So, you're thinking of getting a new mobile phone? So you're looking at the latest ¹ _____ from Samsung, Apple or LG with the same capacity as a small computer. So what do you need to think about?

Decide what you need

What are you going to be using you phone for? If you like taking pictures and making videos, then your phone will need a lot of ² _____. Of course, nowadays a lot of data can be saved to the ³ _____ so check your phone has this option. The memory capacity of your phone is also important if you're going to be downloading a lot of ⁴ _____ for messaging, social networking or just playing games.

Who will you go with?

There are a lot of big companies offering a lot of different services. The ⁵ _____ have lots of contracts and levels of service. Make sure the ⁶ _____ is good where you live and where you go on holiday! Then decide how much you can pay a month – the ⁷ _____ can be very confusing.

Check the specs

Another thing you might like to check is whether the carrier offers ⁸ _____ - speed of upload and download might be important to you. Do you need ⁹ _____ on your phone to pass data from one device to another? And once you get the phone, check the ¹⁰ _____ carefully – privacy is important and these can also affect the duration of battery power.

Prefixes

1 Complete the table with the opposite of the adjectives in the box.

happy • mature • regular • comfortable • legal • complete • relevant • possible • lucky • legible • healthy • patient • correct

un-	in-	il-	ir-	im-

2 Complete the sentences. Choose from the opposites in the table in Exercise 3.

- In the USA it's _____ to drink alcohol until you're twenty-one years old.
- Joshua eats at a fast food restaurant almost every day. That's really _____.
- All the sentences in this exercise are _____ until you write in the correct word.
- He was going to win the race but he fell just before he crossed the line. He was so _____!
- He's twenty-one years old but he acts like he's twelve! He's really _____.
- If you said the answer was 890, that's _____. It's 892.
- The subject of the discussion is nutrition and you're talking about music! That's _____.
- I think the verb *to sing* is _____, isn't it?

3 Complete the table. Make the opposite of the nouns in the box by adding *dis-*, *im-*, *mis-* or *un-*.

spelling • happiness • patience • advantage • respect • possibility

dis-	im-	mis-	un-

4 Complete the sentences with the opposites in Exercise 9.

- I was very unhappy with your essay. There were too many _____ in it.
- You can't produce sugar with no calories. It's an _____.
- They were really rude to the teacher. They showed total _____.
- She's experiencing a lot of _____ at the moment and she doesn't want to go to school.
- The _____ of leaving school at 16 is that it's difficult to get a good job.
- She's really good with young children. There's never any _____ in her voice.

The media

1 Match the descriptions with the types of TV programme in the box.

children's animation • quiz show • the news • soap opera • sitcom • drama • reality show • documentary

- 1 And when they opened the door of the house there was a dead guy on the floor, so they started investigating ...

- 2 So the contestants start off with €10,000 and they have to answer different questions to try to keep the money.

- 3 The programme follows a group of elephants that have to find water in the dry season. _____
- 4 Well, they said that there was a huge tornado in the USA and lots of people were killed. _____
- 5 In this programme some mothers are trying to find a suitable girl or boy for their children. They start with six candidates and every week they get rid of one. _____
- 6 In last night's show, Ellen finally realised that Greg was having an affair with Sonia and she threw him out. _____
- 7 It's about a guy who tells his son and daughter about how he met his wife (their mother) and about their group of friends who live in New York. It's really funny. _____
- 8 There's a robotic cat called Doraemon, who travels back in time to Japan to help a young boy called Nobita Nobi.

2 Match the television words with the definitions.

- | | |
|--------------------|---|
| 1 live /laɪv/ | A the system that sends TV signals under the ground |
| 2 zapping | B to send out a programme on TV |
| 3 adverts | C a device that you hold in your hand to control the TV |
| 4 cable television | D short films on TV to promote a product or service |
| 5 remote control | E a TV station |
| 6 broadcast | F seen while it is happening |
| 7 channel | G the time when the largest number of people are watching |
| 8 prime time | H changing channels quickly |

3 Complete the sentences with the words from Exercise 6.

- 1 MTV was the first _____ to show only music videos.
- 2 The World Cup Final is _____ on TV all around the world.
- 3 They are going to show the Wimbledon final _____ on Channel 5.
- 4 I hate watching TV with my brother. He spends the whole time _____ without watching anything.
- 5 In the UK and Ireland, _____ is between 8 p.m. and 10 p.m.
- 6 I can never find the _____ when I want to watch TV.
- 7 As soon as the _____ come on, I usually turn over to something else.
- 8 We've got about one hundred channels now because we've got _____.

Relatives

1 Complete the definitions with family members.

- 1 My aunt and uncle's son is my _____.
- 2 My mother and father's daughter is my _____.
- 3 My brother's wife is my _____.
- 4 My sister's daughter is my _____.
- 5 My father's father is my _____.
- 6 My father is my mother's _____.
- 7 My mother's brother is my _____.
- 8 I am their son. They are my _____.
- 9 My husband's mother is my _____.
- 10 My daughter's son is my _____.

2 Match the family words and expressions with the definitions.

- | | |
|---------------------|---|
| 1 only child | A a person who gives you advice and help, similar to a father |
| 2 twins | B a child whose parents are dead |
| 3 related | C two children born to the same mother at the same time |
| 4 father figure | D a person who has the legal right to take care of a child |
| 5 great-grandmother | E a child who has no brothers or sisters |
| 6 orphan | F belonging to the same family |
| 7 single parent | G my grandmother's mother |
| 8 guardian | H a woman or man who has a child but is not married or in a civil partnership |
| 9 widow | I having formally agreed to marry |
| 10 engaged | J a woman whose husband has died and who has not married again |

3 Complete the sentences with the words in Exercise 5.

- 1 Andy and Jeff are _____. They're almost identical.
- 2 It's very difficult for a _____ to work full time and care of their children.
- 3 Brendan is an _____. His parents died when he was two years old.
- 4 My _____ died when I was three years old but I don't remember her.
- 5 A parent or _____ must give their consent for the school trip so please ask them to sign this form.
- 6 My sister-in-law and I are only _____ by marriage.
- 7 My father died in 2012. My mother has been a _____ since then.
- 8 Over the years, he became a _____ to me and he was always there to help and support me.
- 9 Carla's an _____ so she has to care for her sick mother on her own.
- 10 Luis and I have decided to get _____. We're going to get married next year.

Adjectives, adverbs and nouns

1 Complete the sentences with the correct adjective form of the words in the box.

excite • annoy • disappoint • tire • surprise • bore • interest • confuse • worry • amaze

- 1 He told me all about his trip to Scotland. I found it really _____. I'd really like to go there.
- 2 Lisa's in her room and I think she's crying. I'm getting very _____.
- 3 Could you stop playing with that ball in the house? It's really _____.
- 4 My dad explained to me how an engine works but there are so many parts that it got really _____.
- 5 Sandra is really good at doing magic tricks. She showed me some card tricks – they were _____!
- 6 I wasn't expecting to see Roberto at the party so when he turned up I was really _____.
- 7 I don't want to go out tonight. I'm too _____.
- 8 My little brother still believes in Father Christmas so on Christmas Eve he was really _____.
- 9 Our English teacher's lessons are never _____. Learning English with him is always fun.
- 10 We weren't able to go on holiday this year. I was really _____.

2 Circle the correct option.

- 1 I think you wrote a very *good* / *well* essay.
- 2 Helen was speaking very *loud* / *loudly* so everyone in the room could hear her.
- 3 We've got a really good team so *hopeful* / *hopefully* we'll win tonight.
- 4 There isn't much time to shop so please choose what you want to buy *quick* / *quickly*.
- 5 All my answers were *correct* / *correctly*. I got full marks!
- 6 It wasn't an *easy* / *easily* thing to do, so it took me a long time.
- 7 I told him not to behave too *serious* / *seriously*, but to have a bit of fun.

3 Complete the sentences with compound nouns made from the nouns in brackets.

- 1 I love going for a run at _____, before everyone gets up. (sun)
- 2 Shall I put your glass of water on your _____ table? (bed)
- 3 He's had a _____ and bought some new clothes, so he looks really smart now! (hair)
- 4 She did a lot of work in the theatre before she became a _____. (film)
- 5 I love the summer because we have more hours of _____. (day)
- 6 Our internal _____ regulates when we feel sleepy or awake during the day and night. (body)
- 7 My dentist recommended this type of _____ because it's supposed to be very effective. (tooth)
- 8 This book is about the _____ the writer felt when her son went missing. (heart)
- 9 I like my sister's new _____ very much. He's good fun! (boy)
- 10 This year, could we have a holiday somewhere sunny in January or February to avoid the _____? (winter)

4 Choose the word in each group that does not form a compound noun with the noun in capitals.

- 1 SUN screen / shine / hat / brush
- 2 HAIR style / light / dryer / spray
- 3 HAND bag / writing / band / ball
- 4 BATH room / dress / mat / time
- 5 FOOT place / step / path / print
- 6 RAIN forest / coat / shoe / bow
- 7 guide / subject / text / note / BOOK
- 8 back / head / ear / toe ACHE

Sports

1 Circle the word that does not belong in each group.

- 1 football referee, corner, goalkeeper, bat, offside
- 2 tennis net, pitch, serve, smash, ace
- 3 basketball dribble, free throw, grass, slam-dunk, court
- 4 Formula 1 sprinting, circuit, mechanic, pit lane, pole position
- 5 swimming pool, crawl, backstroke, goggles, tyres
- 6 golf course, hole, green, track, birdie

2 Match the sports with the definitions.

- | | |
|-------------------|---|
| 1 sandboarding | A Using ropes, you go up the side of mountains. |
| 2 rock climbing | B You jump off a bridge with an elastic rope around your ankles. |
| 3 sky surfing | C You ride a bike up and down hills and mountains as fast as you can. |
| 4 bungee jumping | D You jump out of plane with a board on your feet and surf through the air as you fall. |
| 5 mountain biking | E You stand on a board, like a snowboard, and surf down sand dunes. |

3 Complete the sentences with the correct form of *play, run, go* or *do*.

- 1 When I was younger, I _____ fishing with my dad every Saturday.
- 2 Rafael Nadal _____ tennis really well.
- 3 Tomorrow, we _____ swimming in the lake.
- 4 On Sundays, my friends and I _____ mountain biking.
- 5 I'm very fit because I _____ aerobics every day.
- 6 I like _____ running but I don't like _____ races.
- 7 My cousin _____ judo. He's really good at it.
- 8 I was _____ hockey when I broke the stick!

4 Match the sports with two words from the box.

referee • bat • double fault • helmet • chequered flag • harness • corner • try • river
 bicycle • board • scrum • rod • bowler • crawl • rope • racquet • pole position • dunes • lane

- 1 sandboarding _____
- 2 tennis _____
- 3 mountain biking _____
- 4 rugby _____
- 5 swimming _____
- 6 fishing _____
- 7 motor racing _____
- 8 football _____
- 9 rock climbing _____
- 10 cricket _____

5 Match the sports words with the definitions.

- | | |
|--------------|--|
| 1 spectators | A to score the same points or to finish at the same time as another competitor |
| 2 champion | B the person you are competing against |
| 3 runner-up | C an occasion when you win a game or match |
| 4 tie | D a game that is won very easily by a person or team |
| 5 disqualify | E to beat another team in a competition so they can no longer compete in it |
| 6 opponent | F to stop someone being in a competition, usually because they did something wrong |
| 7 victory | G the number of points or goals achieved in a game |
| 8 knock out | H the person who has beaten all the other competitors |
| 9 score | I the person who comes second in a race or competition |
| 10 walkover | J the people who watch a sporting event |

- 6** Complete the sentences with the correct form of the words in Exercise 7.
- 1 Verdasco's _____ today is the Serbian, Novak Djokovic. He's going to be hard to beat.
 - 2 He's won more races than anyone else this season – surely he'll be the _____.
 - 3 West Ham have _____ Arsenal and Manchester City to get to today's final.
 - 4 I missed the first half of the match. What's the _____?
 - 5 Last year's _____ was Phillip Smith. He was just two points behind the champion Barnes.
 - 6 So these two girls are _____ at this stage in the competition. This is the deciding round.
 - 7 Don't start running before the gun goes off – they'll _____ you.
 - 8 There were 40,000 _____ in the stadium watching last night's match.
 - 9 New Zealand beat Wales 56–6. It was a total _____!
 - 10 This is an important match. _____ today will mean a place in the final.

Do and make

1 Circle the correct option.

- 1 I asked her if she could *do* / *make* me a favour.
- 2 Can you please *do* / *make* sure that you have all the necessary equipment?
- 3 When I've *done* / *made* my homework, I'll call you.
- 4 Don't *do* / *make* fun of your sister. It's not nice.
- 5 It's very late and I'm trying to sleep. Please stop *doing* / *making* so much noise.
- 6 The teacher said we had *done* / *made* a very good job.
- 7 This is an emergency. Please *do* / *make* your way to the exit immediately.
- 8 I haven't *done* / *made* any plans for the weekend. What about you?
- 9 I only got three questions correct, out of ten. I didn't *do* / *make* very well.
- 10 Let's go on a picnic tomorrow. We can *do* / *make* some food.

2 Complete the sentences with the correct form of *do* or *make*.

- 1 Have you _____ the dishes yet?
- 2 I tried really hard and _____ my best in yesterday's exam.
- 3 I'd like a job where I can _____ lots of money!
- 4 I'm nearly ready. I'm _____ a list before we go to the supermarket.
- 5 I'm sure a week on the beach will _____ me a lot of good.
- 6 John would like to _____ me an offer on my car.
- 7 Sarah has _____ a lot of progress in English this year.
- 8 I'm going to be very busy in the summer. I'm _____ a Spanish course at the university.
- 9 David _____ room for us on the bench so that we could sit down.
- 10 Scientists have already _____ a lot of research in this area but much more is needed.

Suffixes

1 Complete the table with the roots in the box and the correct suffixes. Some roots can have two suffixes.

care- • comfort- • curi- • cultur- • emotion- • fantast- • hope- • unobtrus- • scientif- • reason- • sensit- • tedi- • use-

-able	-al	-ful	-ic	-ive	-less	-ous

2 Complete the sentences. Choose from the adjectives in the table in Exercise 2.

- I've always been _____ about how the human body works and have read a lot about it.
- I'm worried about his _____ state because he isn't talking to anyone.
- If you explain why you can't go, I'm sure she'll understand. She's a very _____ person.
- You might find this website _____ as it has some good tips on revision.
- We feel _____ because no one will help us and nothing is ever going to change.
- The city offers many _____ activities such as concerts, plays and art exhibitions.
- I think I got very upset by her criticism because I'm very _____.
- Do you enjoy gardening or do you find it _____?
- She's a _____ teacher because she makes her lessons really interesting and fun.
- Please be _____ with my laptop. Don't drop it!

3 Complete the table with adjectives from the text in Exercise 7.

-able	-al	-ful	-ic	-ive	-less	-ous

4 Complete the sentences. Choose from the adjectives in the table in Exercise 8.

- To be _____ you need to have good communication and organisational skills.
- He's so _____ about his subject that he can't stop talking about it!
- My favourite _____ activity is chatting with my friends in a café.
- I'd like a course that combines _____ study with practical training.
- I can concentrate in the library because it's so _____. Nothing disturbs me there.
- The Law Department is in a very _____ part of town, which has a lot of beautiful old buildings.
- Simon was very _____ and lent me a lot of books that I needed.
- The main lecture theatre is _____. It can hold about 1,500 students.
- I feel the possibilities are _____. There are so many things I can do.
- If you have a _____ problem such as stress or worry, please talk to someone.

5 Complete the roots with suffixes that are used to make nouns for people. Then complete the sentences with the correct form of the words.

A activ...	E journal...
B competit...	F driv...
C demonstrat...	G pension...
D inhabit...	H stud...

- 1 A TV _____ was hurt as he was filming the protests.
- 2 Although the _____ were angry, the demonstration remained peaceful.
- 3 There are thousands of _____ in our town because we have two universities.
- 4 After months of being unemployed, he's just got a job as a taxi _____.
- 5 She has been an _____ in the animal rights movement for many years.
- 6 Many of the region's 10 million _____ are leaving to find work in the big cities.
- 7 My grandparents are both _____ in their sixties, who are enjoying their retirement.
- 8 There were nearly 40,000 _____ in this year's marathon.

6 Complete the words for people with the suffixes in the box.

-ant • -ent • -er • -ist • -or

- 1 An anthropolog... is a person who studies humans, their customs, beliefs and relationships.
- 2 A support... is a person who agrees with someone or something.
- 3 An immigr... is a person who comes to live in a different country.
- 4 An elect... is a person who votes.
- 5 A presid... is a person who holds the highest position in an organisation or country.
- 6 A psycholog... is a person who studies people's thoughts, feelings and behaviour.
- 7 A consult... is a person who advises people on a particular subject.
- 8 A riot... is a person who takes part in a noisy, violent and uncontrolled public meeting.
- 9 An oppon... is a person who disagrees with something and speaks against it.
- 10 An administrat... is a person who helps to manage an organisation.

7 Complete the sentences with the correct form of the nouns in Exercise 8.

- 1 The _____ burnt cars and broke into shops before the police arrived and stopped them.
- 2 The _____ of this law say that it should be changed because it is causing huge problems for many families.
- 3 Our movement has a lot of young _____ because they agree with our policies for reducing youth unemployment.
- 4 In the USA, a new _____ is elected every four years.
- 5 A team of _____ is living with the people on the island in order to understand their beliefs and way of life.
- 6 As a clinical _____, Carmen works with people who have emotional problems.
- 7 My parents came here as _____ 40 years ago and they feel this country is now their home.
- 8 We have employed a _____ to tell us how to improve our computer systems.
- 9 Many _____ stayed at home, so the turnout in yesterday's election was only 31%.
- 10 Matthew works as an _____ in the planning department of our local council.

Social issues

1 Complete the sentences with the words and phrases in the box.

collective action • demonstration • grassroots • movement • revolution • uprising

- 1 As a result of the _____ the king was replaced by a group of military generals.
- 2 This is a powerful _____ protest movement because many ordinary people are angry about the lack of healthcare.
- 3 The army's attempts to deal with the _____ have not been successful as there is still frequent fighting on the streets of the capital.
- 4 Every week there is a peaceful _____ outside our local hospital to protest against the plans to close it.
- 5 I know from experience that _____ is much more effective than different people acting individually.
- 6 He's always belonged to the peace _____ because he's opposed to war.

2 Complete the crossword.

											1	
	2					3			4			
5												
			6									7
								8				
9												
			10			11						
				12								

Across

- 5 When is high, a lot of people don't have jobs.
- 8 Food prices will because there is a shortage of many types of food.
- 9 Improving our town's facilities will to more tourists coming here.
- 10 The government is pleased because the public has fallen.
- 12 The political and social crisis has cost the country's billions of dollars.

Down

- 1 Many governments have introduced spending to save money.
- 2 Some politicians want to income tax as a way of raising more money for the government.
- 3 The..... in the region feel hopeless as there is no sign of future work becoming available.
- 4 The age for men and women in the UK will rise to 70 by the 2060s.
- 6 In 2013 the number of young people in the world who were looking for a job at 75 million.
- 7 The government has public spending by cutting jobs in the public sector.
- 11 Economists are afraid that we may go recession very soon.

3 Match the words and phrases about protest and social problems with the definitions.

Protest

- 1 banner (n)
- 2 slogan (n)
- 3 gather (v)
- 4 oppose (v)
- 5 put pressure on someone (v)

Social problems

- 6 debt (n)
- 7 poverty (n)
- 8 racism (n)
- 9 violence (n)
- 10 struggle (v)

- A the unfair treatment of people because they belong to a particular race or nationality
- B an amount of money that you owe someone
- C to disagree with something and to try to change or stop it
- D a short phrase that is used to make people notice something
- E to try to persuade someone to do something
- F the condition of being very poor
- G to try very hard to do something difficult
- H a long piece of cloth with a message or sign written on it
- I to join other people to make a group
- J actions that hurt others

4 Complete the sentences with the correct form of the words in Exercise 6.

- 1 Tens of thousands of demonstrators _____ in the main square and then marched to the parliament buildings.
- 2 Millions of people live in great _____, unable to buy enough food or pay for heating.
- 3 Many of the demonstrators were carrying colourful _____ and waving the national flag.
- 4 _____ against women is a huge problem: too many women are hurt and killed each year.
- 5 Several different groups are _____ the government to change its policy on healthcare.
- 6 My parents are _____ to pay for everything because my mother is now unemployed.
- 7 One of the _____ on our banners was 'Make peace, not war'.
- 8 I have experienced a lot of _____, so I know that some people here don't like people from my part of the world.
- 9 Carla has a lot of _____ because she paid for a car and a lot of furniture with her credit card.
- 10 We are demonstrating because we _____ the government's plans to remove support for poor families.